

# Building Health Care in PEC

## PROJECT PARTNERS



PRINCE EDWARD  
FAMILY HEALTH TEAM



Ontario

South East Local Health  
Integration Network  
Réseau local d'intégration  
des services de santé  
du Sud-Est



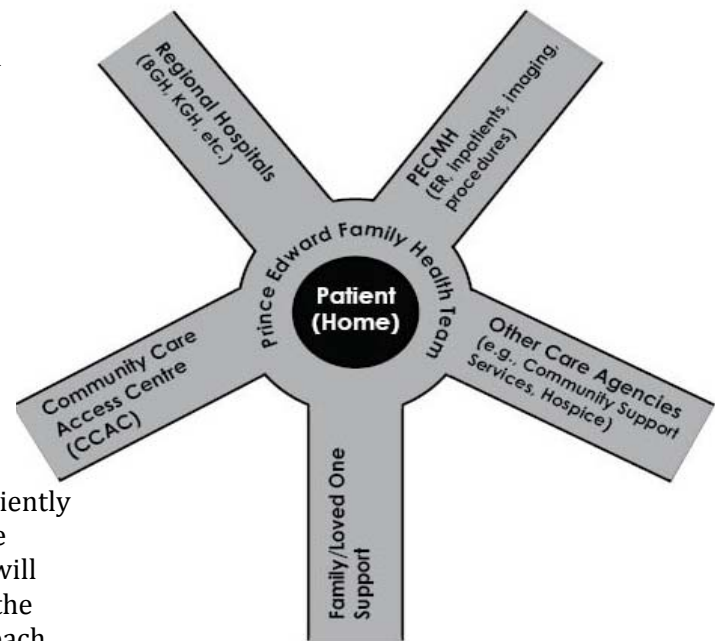
Prince Edward County  
Memorial Hospital  
**The Auxiliary** Inc.  
Since 1934



## Model for the future of the PEC Health System

Local health care partners recently developed a high level vision for a health care system that is designed to be more responsive to the changing needs of PEC residents.

Our vision for the future system looks a lot like a traffic circle with care centered around the patient who is supported effectively and can remain at home as long as possible. At any point along their journey these roads are easily accessible, intersect efficiently and lead back to supporting the individual in their home. Care will continue to be coordinated by the Family Health Team based on each individual's unique needs.



### What this would look like to patients

- Residents have access to a range of health care services and supports, close to home.
- Care would be better coordinated across the system, improving quality and safety, including shared electronic health records.
- The system is easier to navigate for patients, including better coordination of appointments and a more comprehensive care plan.
- Physicians and other health care professionals continue to be recruited to live and stay in PEC.

The partners feel this vision for the PEC health system would be able to provide easier access to health care

close to home; improved patient satisfaction; a healthier community; and greater efficiency and sustainability of the system.

### What this means for PECMH

As part of this vision, the partners are planning for a new hospital building that will ideally be part of a health care "campus" alongside a new Family Health Team building. The partners are planning for PECMH to continue to provide emergency room services; inpatient beds; a range of diagnostic services and outpatient procedures.

To read the complete future vision for health care in Prince Edward County and provide your input, go to the QHC web site at [www.qhc.on.ca](http://www.qhc.on.ca) or call Susan Rowe at 613-969-7400, ext 2331.

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## Gathering feedback from the PEC community

In October, the project partners held a series of focus groups to gather feedback on the draft vision outlined on page 1.

“We brought together a mix of 25 local residents through three focus groups to represent the range of patients, family, volunteers, hospital staff, Foundation, Auxiliary, Family Health Team and other health care agencies,” said Katherine Stansfield, QHC Vice President. “The result was an excellent discussion about current challenges and future aspirations for the local health care system.”

All the input will be used to help shape the business case for the new hospital that QHC will submit to the Ministry of Health and Long-Term Care. A sample of the focus group discussions included:

- Strong support for the overall vision for the future of PEC health care services, particularly the goal of keeping people supported in their homes as much as possible.
- Looking for better connections and joint planning between all health care and social service providers.

One participant said, “We need to mobilize the entire system to make it as efficient as the traffic circle.”

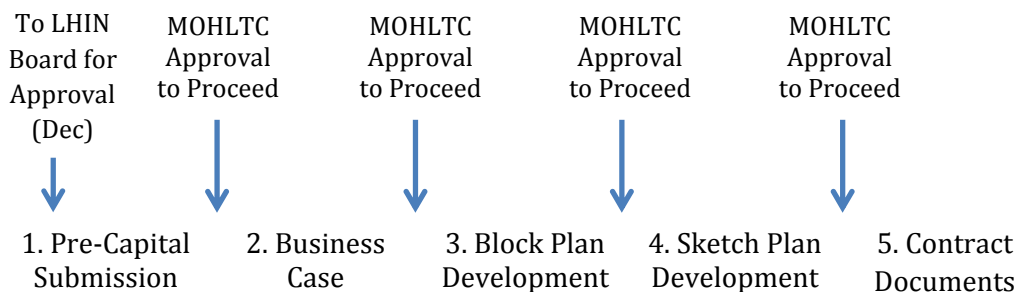
- Recognition that the Prince Edward Family Health Team is a unique strength, particularly the breadth of services they already provide.
- Lack of transportation continues to be a key concern. People are reminded of the local agencies that provide access to volunteer drivers for appointments.
- The importance of communications with the patient and family. Also the need for comprehensive planning and teaching when someone is being discharged from the hospital.
- The importance of having the long-term care discussion with loved ones long before they reach a crisis point. As one participant said: “This conversation should be at the kitchen table, not the hospital bed”.

For a complete summary of the feedback received to-date, go to [www.qhc.on.ca](http://www.qhc.on.ca) or call 613-969-7400, ext. 2331.

## Next Steps on the Process to Build a New Hospital

QHC and its partners continue to make progress on the planning process for a new hospital in Picton. The pre-capital submission document will go to the South East Local Health Integration Network Board for approval in December and then to the Ministry of

Health and Long-Term Care for their review. While we can't control the Ministry approval timeline, the partners will continue to work on the first stage of the business case so it can be ready for submission to the Ministry once we have approval to proceed.



For more information contact:  
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